

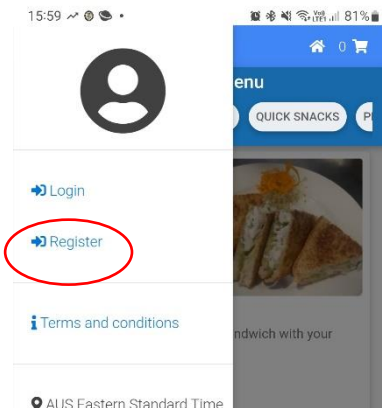
REGISTER FOR THE FIRST TIME (once only step)

For members it is best to register as it will allow you to access members discounts as well as reward points and to use your tier wallet (steps to link membership later in this guide).

To Register press the 3 bars



Press Register

A screenshot of a mobile application's registration form. The form is white and contains several input fields: 'User name', 'First name', 'Last name', 'Email', 'Mobile', 'Password', and 'Confirm Password'. At the top of the form, there are two blue buttons: 'REGISTER WITH FACEBOOK' and 'REGISTER WITH GOOGLE'. Below these buttons is a section titled 'Register as a user'.

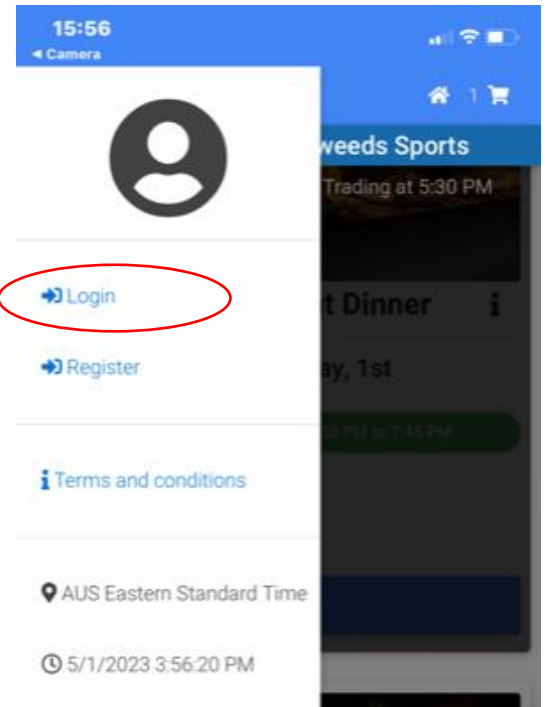
Fill out the details and hit “REGISTER AS A USER” at the bottom of the form.

Note: username can be anything but using your name or email is a good start.

Password needs to be a minimum of 8 characters.

LOGGING IN (done each time you use the app)

Select Login





Please Login

Your user name
25

Your password
●●●●●●

Remember me [Forgot password?](#)

or sign in with

Fill in your username and password

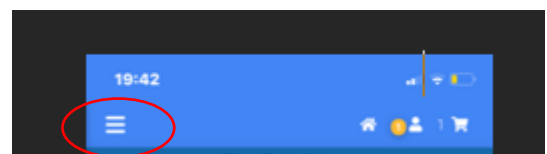
Press Login

Linking Membership (once only step)

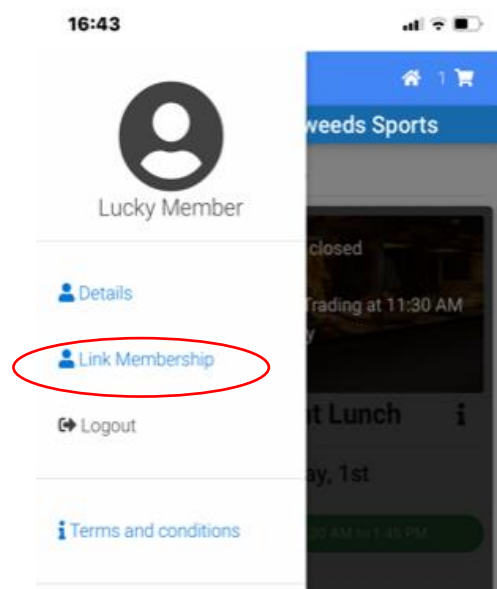
Once registered and logged into the app members can link their membership number to access members pricing and rewards points and a tier wallet if available.

To link your membership first login

Then press the 3 bars icon on top of app



Then press Link Membership



16:44

To Link your membership complete the details below and you will receive a linking code on your mobile.

Membership Number

Last Name

Mobile Number

GET LINK CODE VIA SMS

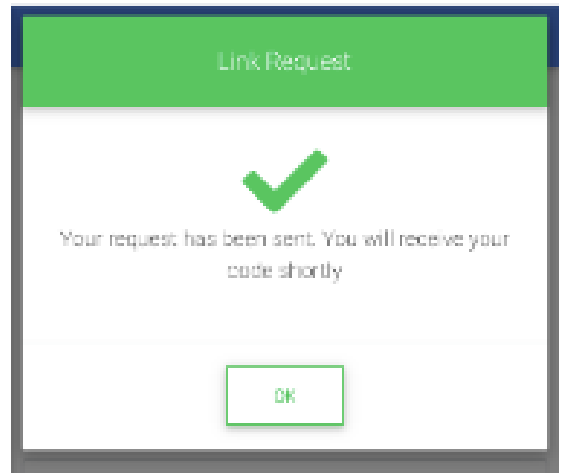
Received SMS Code

LINK NOW

Fill out your details and press “get link code via SMS”

An SMS will be sent to your phone.
The SMS may take up to 10 seconds to arrive


type in link code and press Link Now

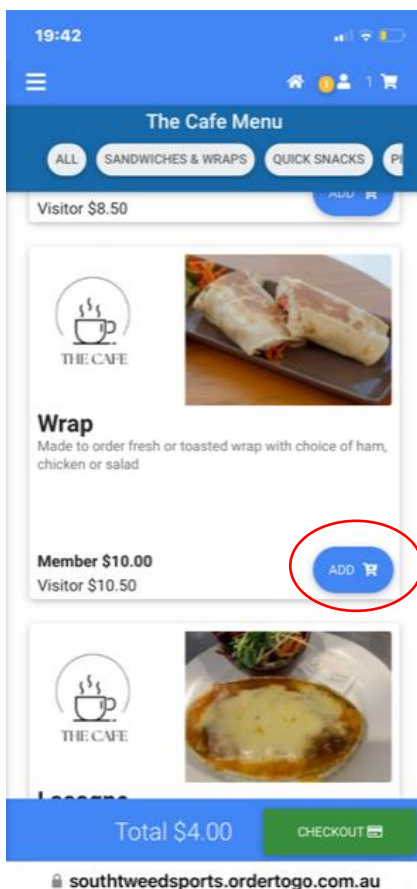


After linking membership card you will need to log in again.
Linking your member number only needs to be done once.

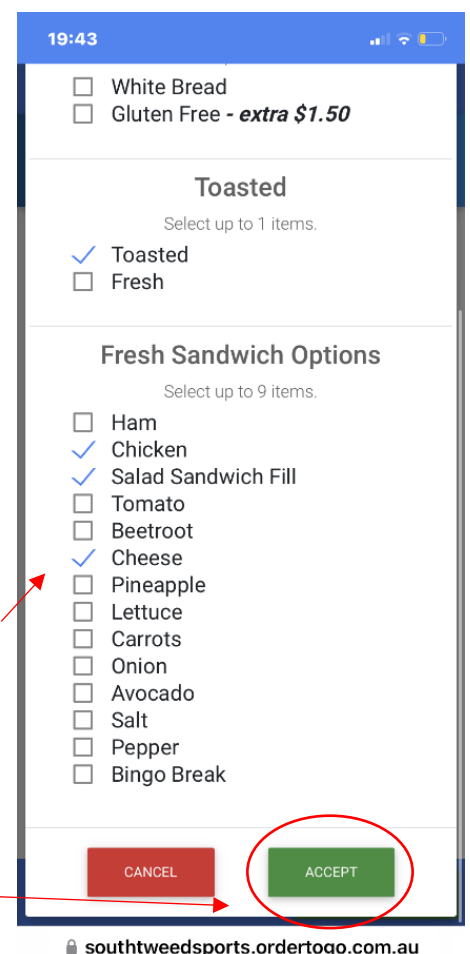
ORDERING

Select the outlet you wish to order from and you will be taken to the menu screen to place an order. (eg café or Restaurant Lunch)

Scroll to the item you are after and press  In this example it is a wrap.



Then select any fillings, condiments, toasted etc.



Press Accept

After you have Accepted an item, you will be taken back to the menu section to select other items. Once you have selected all the items you wish to order press the cart icon at top of screen.

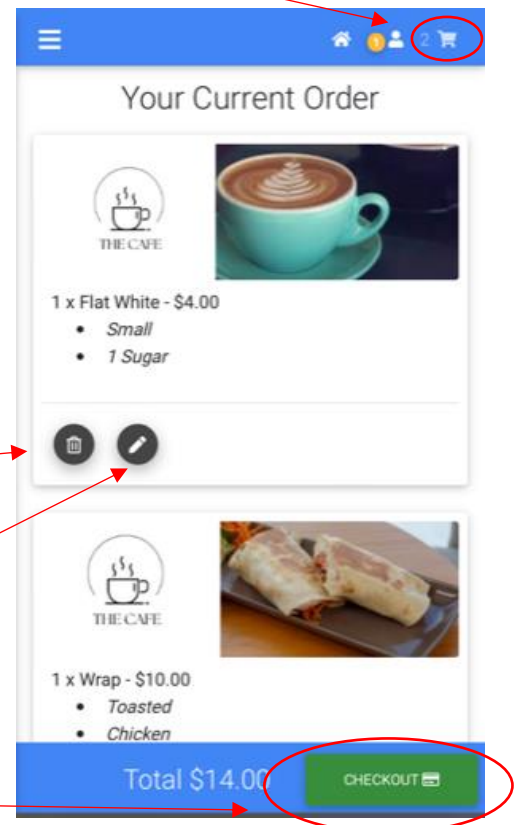
Press **Cart icon** to see current order.

Note: if the customer wants to add to the order they can press the home icon and go back to the outlet they wish to order from. (the little house)

Delete an item – To delete an item that is already in the cart press the trashcan icon

Edit an item - (e.g. change from small to large etc). press the pencil icon

When the order is completed hit the **CHECKOUT** button.



CHECKOUT

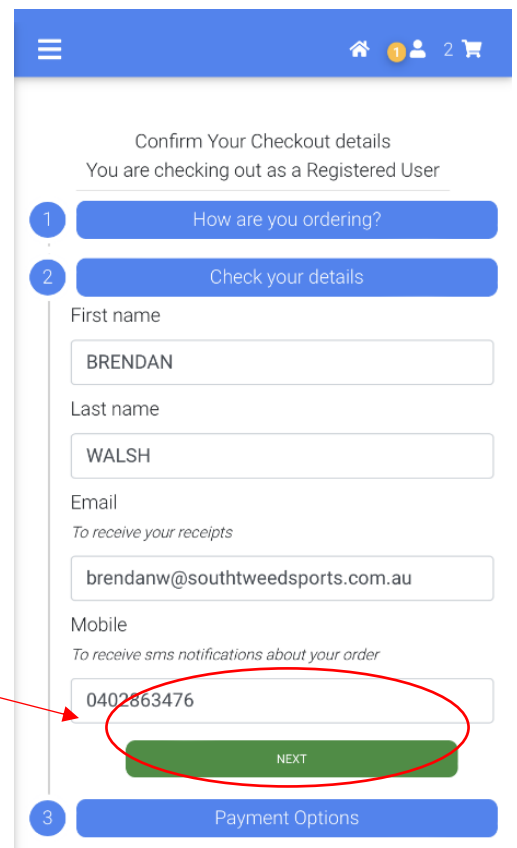
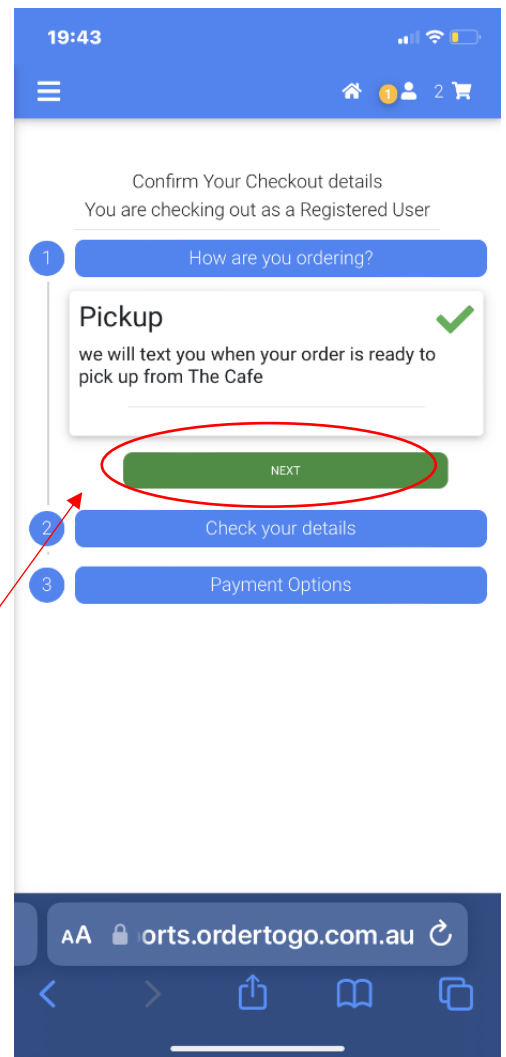
Once CHECKOUT has been pressed the “How are you ordering” screen will appear.

Initially only pickup will be available. However, in the future you will be able to select a table number to have the meal delivered to you.

At this stage hit NEXT

Check your details is the next step. This will be prefilled if you have logged in already.

Once confirmed press NEXT

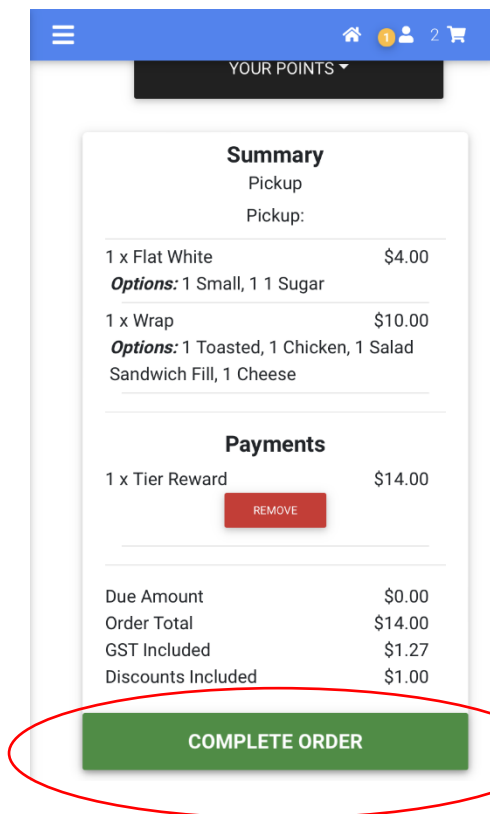
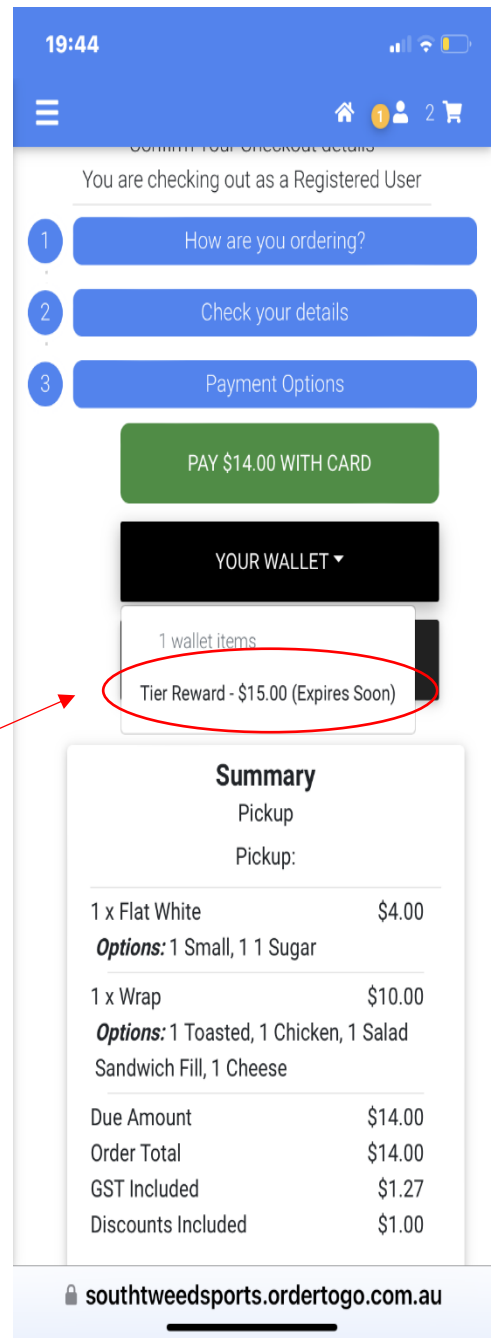


Payment options

You can choose to pay with your credit card or if you are logged in, you can use your bonus points or wallet to pay.

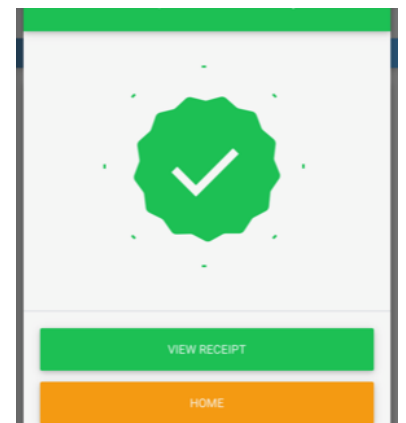
In this example the tier reward is used. Press WALLET and the dropdown will appear with the value of the wallet remaining.

Press on the Tier Reward text to use available credit.



Once the payment method has been chosen, review the order and press Complete Order

If the order goes through successfully then you will see the green tick



When the order is ready you will receive a text message letting you know your order is ready for pickup.